

Outsourcing solutions award for SGKS

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Doha: Spanco Golden Key Solutions (SGKS) has been awarded as the Best Outsourcing Solutions Provider-Middle East (In greater than 300 SEATS category) of the Year by renowned consulting firm, INSIGHTS.

SGKS was chosen to receive this award at the recent 2009 INSIGHTS Middle East Call Center Awards ceremony.

The organisation now stands proud and tall to add

this is the third award that the company received in less than a year's time. It was honoured with the Best Internally Developed Application for Call Center awarded in July last year, which was followed by "Gold award" in services category in Oman in 2009.

This was in recognition for showing exemplary growth and performance in 2008 in the Middle East region. The Outsourcing Solution Provider of the Year Award involves multiple stages of evaluation by analysts and industry experts and is based on criteria comprising customer acquisitions, breadth of service offerings, strategy and innovation, operational excellence, growth in market share, financial performance as evidenced by revenue and revenue growth and overall contribution to the industry.

Tejinder Singh Bhatia, Chief Executive Officer of Spanco Golden Key Solutions, said: "Winning this award is not only a testimony to our consistency in maintaining high standards in service delivery and innovation but also it is a proud moment for all Qatar residents that that we are not only the best but also the biggest Outsourcing solution provider in whole GCC region".

Acknowledging the hard work, Dominick Keenaghan, President-INSIGHTS, said, "Spanco Golden Key solution has always believed in doing something unbelievable, we have been organizing these awards for almost a decade and could never imagine that an outsourcing company from Qatar will beat all other regions (UAE, Oman, and KSA) in size and quality".



Spanco Golden Key Solutions CEO and Director Tejinder Singh Bhatia receiving the award.