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It takes a thousand years

BankMuscat بنك مسقط



audit in our first attempt.”

Oxygen wins green award

After winning a silver award last year, Oxygen has won another Summit International Silver Award – this time in the green marketing category for its client Haya Water. This year's Summit International Creative Awards, recognised worldwide as the industry's most coveted awards, drew over 5,000 entries from 24 countries in the creative competition in different categories.

With Haya Water, the challenge was to create awareness and correct the perceptions in the minds of people about Haya Water's activities and to let them know about the great efforts being made by Haya Water for the benefit of the residents and visitors of the Muscat governorate. The strategic approach adapted was to create awareness about the benefits. It would essentially set the tone for ground communication targeting specific locations where the laying of pipelines for a greener future would be in progress.

Spanco wins Call Centre Award

Spanco Golden Key Solutions has won the Middle East Call Centre Award for the third

consecutive year. Having already won the “Best CRM developer” in 2008, the “Gold Award for Services Category” in Oman Web Award 2008 and “The largest OSP award” in 2009, Spanco GKS had made its strong presence across GCC. By winning these awards, Spanco GKS has proved that it is the best and fastest growing BPO. The longevity award shows its longstanding relationship with clients and the Best Call Centre OSP award shows the quality of service provided to the clients.

OAB book on Oman economy

The Investment Management Group (IMG) of Oman Arab Bank has recently released a comprehensive report in the form of a book, *Oman's Economy 2010*.

The report has been prepared by the research team of IMG and is a handy reference book on equity investment in Oman. The main aim of the book is to enlighten customers and investors on the key features of Oman's economy, vision and Muscat Securities Market. Releasing the publication, Abdul Kader Askalan, CEO, Oman Arab Bank, said, “We have always aimed to serve our customers and country in the best possible manner and thus established the

Investment Management Group in 1998 to handle all the local and international investment needs of our customers.”

BankMuscat honours staff

BankMuscat organised a ceremony under the auspices of AbdulRazak Ali Issa, chief executive, to felicitate employees with excellent performance awards. Corporate and consumer banking staff received awards for pushing the boundaries on products and services as well as achieving excellent results in their areas of operation.

Commending the staff for laudable results, AbdulRazak Ali Issa said, “BankMuscat's ability to sustain achievements and successes over the years is attributable to the sincere efforts and high skills of the staff who serve with a sense of belonging to the institution as one family. The bank greatly values and appreciates the staff commitment to confront the challenges and help consolidate the position as the leading financial services provider in Oman.”

Cummins, UES conduct course

Universal Engineering Services (UES) and Cummins Middle

East FZE jointly conducted a two-day course on power training (generator set application and fundamental course) on May 18 and 19 at Al Bustan Palace InterContinental Hotel.

It was a technical seminar on international standards for genset ratings, generator selection, mechanical and electrical fundamental of generator set installation, application, digital synchronising, utility paralleling and emission for LV and MV applications.

EHC gets ISO certificate

Electricity Holding Company (EHC) celebrated obtaining the upgraded certificate of ISO9001:2008 for quality management, awarded by the International Organization for Standardisation.

The event took place in Al Bustan Palace Hotel and was attended by members of the board and employees from the EHC Group companies.

In his speech, Karl Matacz, CEO of EHC, noted that power security, voltage quality and customer satisfaction are the main indicators for the integrated electricity businesses and these can be achieved by establishing a quality culture in the organisation. He took opportunity to recognise the hard work of the

